

Quarter 1

Indicator Ref	Indicator Title	Reported to:	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	Q1 2014-15	Q2 2014-15	Q3 2014-15	Q4 2014-15	Q1 2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
Children are protected from significant harm and are empowered to protect themselves																		
Referrals 1 Local PI	Number of Referrals Received	CS CMT Scrutiny	3,241	3,793	4,525	4,730	4,744	4,531	1,169	969	1,050	1,007	4,195	844	Target setting appropriate	Target setting appropriate	Target setting not appropriate	Q1 2013-14 = 1,163 Q1 2014-15 = 1,169 April = 251 May = 276 June = 317 In addition to referrals the service received 7,531 contacts in Quarter 1, of which 844 proceeded to referral and are included in the number of referrals above.
SCC/006 Core Indicator	The percentage of referrals during the year on which a decision was made within 1 working day	CS CMT Cabinet Scrutiny	98.6% (Ave)	99.2% (Ave)	90.4% (Ave)	89.6% (Ave)	90.7% (Ave)	80.3%	77.6%	87.1%	83.7%	85.2%	83.1%	89.8%	☹️	▲	100.0%	758 / 844 Performance has continued to improve slightly in Quarter 1 in the context of a 16% reduction in the number of referrals. The performance report is based on electronic records, but there is evidence that the electronic capture of the information is delayed. However, management oversight confirms all referrals are subject to manager decision and prioritisation on the day of receipt. All Wales average 2013-14 = 96.3%
SCC/007 (a) Core Indicator	The percentage of referrals that proceed to allocation for initial assessment during the year allocated to a social worker for initial assessment	CS CMT Scrutiny	44.0% (Ave)	44.4% (Ave)	42.2% (Ave)	57.1% (Ave)	61.9% (Ave)	92.0%	92.2%	97.0%	92.5%	85.9%	91.9%	94.1%	Target setting not appropriate	▲	Target setting not appropriate	794 / 844 0.8% of referrals were allocated to someone other than a Social Worker for initial assessment in Quarter 1 (7 / 844). 7.3% of referrals did not proceed to initial assessment in Quarter 1 (62 / 844). All Wales average 2013-14 = 75.5%
SCC/010 Core Indicator	The percentage of referrals that are re-referrals within 12 months	CS CMT Scrutiny	22.2%	25.1%	29.1%	29.5%	32.3%	25.6%	24.7%	25.6%	25.6%	25.4%	25.4%	25.6%	☹️	↔️	24.0%	992 / 3,870 There has been a marginal increase over the quarter relative to the outturn, but we recognise the need to ensure that assessment practice improves in order to reduce the rate and this will be closely monitored. All Wales average 2013-14 = 22.2%
CS CPR 4 Local PI	CPR caseload	CS CMT Scrutiny	213	283	272	255	372	314	325	294	297	255	255	300	Target setting appropriate	Target setting not appropriate	Target setting not appropriate	Figure does not include 14 temporary registrations where case management responsibility for the children is retained by their home authority.

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SCC/014 Core Indicator	The percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion	CS CMT Scrutiny	73.5% (Ave)	72.7% (Ave)	86.3% (Ave)	82.6% (Ave)	84.6%	83.8%	91.0%	86.4%	92.2%	92.2%	90.7%	96.4%	96.4%	92.2%	92.2%	92.0%	☺	▲	92.0%	75.0%	132 / 137 Performance has improved during Quarter 1. All Wales average 2013-14 = 89.9%
SCC/015 Core Indicator	The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference	CS CMT Scrutiny	78.6%	82.6% (Ave)	87.6% (Ave)	88.7%	90.4% (Ave)	88.4%	96.5%	94.8%	95.5%	84.6%	92.4%	95.2%	95.2%	84.6%	92.4%	93.0%	☺	▲	93.0%	85.0%	119 / 125 Performance has improved during Quarter 1. All Wales average 2013-14 = 90.0%
SCC/034 Core Indicator	The percentage of child protection reviews carried out within statutory timescales during the year	CS CMT Cabinet Scrutiny	99.2% (Ave)	99.5% (Ave)	99.2% (Ave)	98.5% (Ave)	98.0% (Ave)	98.5%	99.2%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	☺	◀	100.0%	70.0%	251 / 251 100% performance maintained. All Wales average 2013-14 = 98.1%
Children and young people are supported to live safely within their families with the lowest appropriate level of intervention																							
SCC/042 (a) Core Indicator	The percentage of initial assessments carried out within 7 working days	CS CMT Cabinet Scrutiny	69.8% (Ave)	54.4% (Ave)	37.9% (Ave)	44.8% (Ave)	67.4% (Ave)	40.1%	34.6%	46.5%	66.5%	56.8%	50.6%	67.1%	67.1%	56.8%	50.6%	80.0%	☹	▲	80.0%	50.0%	563 / 839 Concerted efforts, including daily monitoring reports, led to considerable improvement in performance against this indicator during Quarter 1 and the Directorate is confident that the 80% target will be met in Quarter 2. April = 44.7%; May = 62.4%; June = 95.7% The average working days taken to complete initial assessments that took longer than 7 working days = 18.8 (5,184 / 276). All Wales average 2013-14 = 71.9%

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SCC/011 (a) Core Indicator	The percentage of initial assessments that took place during the year where there is evidence that the child has been seen by the Social Worker	CS CMT Scrutiny	31.0% (Ave)	40.7% (Ave)	45.1% (Ave)	44.9% (Ave)	59.6% (Ave)	67.1%	66.3%	59.6%	56.1%	61.6%	60.9%	64.4%	☹️	▲	80.0%	60.0%	540 / 839 Performance against this PI has a relationship with SCC/007a. There has been a significant drive in empowering social workers and managers to undertake the most appropriate assessment at the point of referral. This has led to a range of outcomes including initial assessments: • Proceeding straight to child protection investigations / core assessment / specialist assessments. • Being closed with no further action after receiving managers have re-evaluated the decision to proceed to initial assessment. In these circumstances a full initial assessment would not have been completed - a more appropriate assessment would have been undertaken and the child seen as part of that assessment. This is commensurate with the new Social Services & Wellbeing (Wales) Act 2014 wherein a proportionate assessment will be undertaken following all referrals. The target set by the ADSS, WLGA and CSSIW predates this new approach which is consistent with the direction of travel across the country. Inclusion of children seen by a Children's Services worker other than a social worker increases the percentage of children seen to 66.6% (559 / 839). 28.5% of children were seen alone by a social worker (239 / 839).
SCC/043 (a) Core Indicator	The percentage of required core assessments carried out within 35 working days	CS CMT Cabinet Scrutiny	41.2% (Ave)	49.5% (Ave)	36.3% (Ave)	49.5%	68.2% (Ave)	71.1%	49.8%	54.5%	69.9%	68.9%	61.0%	71.2%	☹️	▲	80.0%	50.0%	354 / 497 Performance against this indicator improved in Quarter 1, with the June result meeting the 80% target. April = 66.3% May = 66.3% June = 82.4% The average working days taken to complete core assessments that took longer than 35 working days = 69.6 (9,954 / 143). All Wales average 2013-14 = 81.2%
Looked after children experience the best care and support to help them recognise their abilities, have aspirations and achieve their full potential																			
CS LAC 3e Local PI	LAC caseload (not including respite care arrangements for disabled children)	CS CMT Scrutiny	520	530	521	568	557	611	626	623	648	650	650	662	Target setting appropriate		Target setting appropriate	Target setting not appropriate	Cardiff rate at 30.06.15 = 9.1 per 000 Wales rate at 31.03.14 = 9.1 per 000

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CS LAC 58 Local PI	Percentage of children in regulated placements who are placed in Cardiff	CS CMT Scrutiny	61.4%	64.8%	67.0%	65.6%	62.2%	62.0%	61.9%	62.2%	61.4%	60.7%	60.7%	60.4%	Against ☹	↔	65.0%	60.0%	334 / 553 The PI counts only children placed within the LA boundaries and excludes children placed in neighbouring authorities close to their home area and attending Cardiff schools. 18.7% (40) of children not placed in Cardiff are placed within 10 miles of their home address. 5 of the children not placed in Cardiff are placed with a relative carer. Planning always takes account of placement location for children. Some children need a specialist placement that is not available in the city or need to live away from families, communities or individuals that could present risks for them.
SCC/001 (a) Core Indicator	The percentage of first placements of looked after children during the year that began with a care plan in place	CS CMT Scrutiny	83.4% (Ave)	82.3% (Ave)	78.3% (Ave)	72.3%	64.2% (Ave)	62.5%	62.1%	68.9%	80.6%	87.0%	75.0%	67.0%	☹	▼	95.0%	80.0%	59 / 88 Performance against this indicator has declined in the context of a 28% increase in the number of children starting to be looked after during the quarter (88 compared with 69 in Quarter 4 2014-15). All Wales average 2013-14 = 90.9%
SCC/001 (b) Core Indicator	For those children looked after whose second review (due at 4 months) was due in the year, the percentage with a plan for permanence at the due date	CS CMT Scrutiny	80.2% (Ave)	90.7% (Ave)	90.4% (Ave)	87.1%	83.0% (Ave)	76.4%	80.4%	72.5%	81.8%	86.8%	81.1%	85.7%	☹	▼	87.0%	80.0%	48 / 56 Target under review. All Wales average 2013-14 = 93.4%
SCC/021 Core Indicator	The percentage of children reviews carried out within statutory timescales during the year	CS CMT Scrutiny	95.9% (Ave)	96.2% (Ave)	96.4% (Ave)	95.2%	95.2% (Ave)	92.4%	85.3%	82.9%	87.7%	95.7%	88.3%	93.2%			100.0%	70.0%	426 / 457 All Wales average 2013-14 = 95.9%
SCC/025 Core Indicator	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	CS CMT Scrutiny	79.5% (Ave)	88.2% (Ave)	83.9% (Ave)	85.1%	89.5% (Ave)	87.7%	89.5%	89.0%	87.9%	89.1%	88.9%	85.1%			92.0%	85.0%	389 / 457 All Wales average 2013-14 = 85.3%

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Cardiff is the destination of choice for committed social work professionals																				
Staff 1 Local PI	Percentage of social work vacancies in all teams	CS CMT Cabinet Scrutiny	26.1%	15.2% (Ave)	14.7% (Ave)	15.9% (Ave)	14.5% (Ave)	20.8% (Ave)	30.1%	28.6%	25.3%	24.8%	27.2% (Ave)	23.5%	⊖	▲	15.0%	25.0%	108.5 / 462.2 ISA = 42.8% CIN = 21.1% LAC = 8.3%	The vacancy position has improved very slightly during the quarter as appointed social workers have taken up post. The apparent high percentage of vacancies must be treated with caution because the % continues to be inflated by the creation of new posts as part of the realignment of Children's Services in 2014. Recruitment is ongoing - the recruitment campaign has been very successful and has directly contributed to the service's ability to retain social workers. We are now attracting numbers of applications from agency staff who have been working within the service, and social workers from other local authorities. The number of agency social workers has reduced from 55 in June 2014 to 34 in June 2015. The ambitious 15% target remains our aspiration for 31st March 2016.
Children's Services are provided on the basis of the most efficient and effective use of resources																				
CS LAC 44 Local PI	Percentage of LAC placements with independent sector providers	CS CMT Scrutiny	56.6%	58.9%	62.0%	64.2%	68.6%	67.4%	69.6%	71.3%	71.1%	71.8%	71.8%	70.3%	▲				389 / 553	Of the 389 placements with independent sector providers, 177 started within the last 12 months. The Enhanced Fostering Scheme Governance Board has been agreed and the new service is operational - nine referrals made and accepted. Target under review.

